

**Foos Kev Tsis Txaus Siab Fab Kev Dag Ntxias Txog Ntawm Cov Ntawv
Ceeb Toom txog Kev Dag Ntxias Nyiaj hauv Kev Muag Kev Tuav Pov
Hwm Kev Mob Nkeeg**

Xov Xwm Txhij Txhua ntawm Kev Tsis Txaus Siab:

- 1) Lub tuam txhab tau pub dab tsi rau koj:

- 2) Koj puas tau txais yam uas hais tias muab pub rau koj: Tau Tsis Tau

- 3) Koj puas ntseeg hais tias lub tuam txhab tau muaj cov lus hais uas tsis muaj tseeb:
 Nteeg Tsis Ntseeg

- 4) Cov lus hais twg uas koj ntseeg hais tias tsis muaj tseeb:

- 5) Koj puas tau them rau lub tuam txhab: Tau Tsis Tau

Yog hais tias them lawm, koj tau them ntau npaum li cas rau: _____

Koj tau siv txoj hau kev them nyiaj twg: _____

- 6) Lub tuam txhab tiv tauj rau koj thawj zaug thaum twg (hli/hnub tim/xyoo): _____

- 7) Koj tau teb rov qab thawj zaug nyob rau lub sij hawm twg:

- 8) Koj raug tiv tauj tau li cas:

- | | |
|-----------------------------------|--|
| <input type="checkbox"/> Xov tooj | <input type="checkbox"/> Ntawm kws kho mob lub chaw ua haujlwm, chaw muag tshuaj,
lossis tsev kho mob |
| <input type="checkbox"/> E-mail | <input type="checkbox"/> Kev tshaj xo – caw piav qhia lub ntsiab thiab thaj chaw |
| <input type="checkbox"/> Tom tsev | <input type="checkbox"/> Lwm yam – caw piav qhia |

- 9) Koj puas tau kos npe rau ib cov ntaub ntawv twg uas tauj ntawm lub tuam txhab tauj:
 Tau Tsis Tau

- 10) Koj puas tau muab xov xwm ntawm koj tus kheej lossis fab nyiaj txiag rau lub tuam txhab:
 Tau Tsis Tau

11) Caw teev cov npe ntawm lwm cov koom haum uas koj tau tiv tauj thov kev pab:

12) Yam uas koj xav tau, lossis npaj siab txhawm rau daws koj cov lus tsis txaus siab:

Xov Xwm Ntxiv

Caw ntxiv lwm cov xov xwm uas tseem ceeb txog ntawm koj qhov kev paub, xam nrog cov xov xwm txog ntawm lub tuam txhab, yam uas tau muab pub rau koj, thiab seb koj puas tau txais yam uas muab pub rau koj.

Xov Xwm Neeg Siv Kev Pab Cuam

Caw muab koj cov xov xwm tiv tauj kom peb thiaj tuaj yeem tiv tauj tau rau koj kom paub xov xwm ntau ntxiv txog ntawm koj qhov kev tsis txaus siab, yog tias tsim nyog.

Npe _____ Xeem _____

Chaw xa ntawv _____

Nroog _____ Xeev _____ Zauv Teb Chaws _____

Xov Tooj Nruab Hnub # _____ Xov Tooj Thaum Tsaus Ntuj # _____

E-mail _____

Xov Xwm Tuam Txhab

Caw ceeb toom txhua cov xov xwm uas koj muaj txog ntawm lub tuam txhab.

Npe tuam txhab _____

Chaw xa ntawv _____

Nroog _____ Xeev _____ Zauv Teb Chaws _____

Xov Tooj # _____ E-mail _____

Website _____

Tus neeg sawv cev tuam txhab lub npe _____

Lub luag haujlwm ntawm tus neeg sawv cev tuam txhab_____

Xov Tooj # _____ E-mail _____

Tus neeg sawv cev qhov kev nkag koom rau lub koom haum yog zoo li cas (piv txwv Plan, Covered California, Phiaj Xwm Tsoom Fwv, thiab lwm yam):_____

13) Koj puas muaj ib cov ntaub ntawv twg txog ntawm lub tuam txhab: Muaj Tsis Muaj

Yog hais tias koj ib cov ntaub ntawv twg uas cuam tshuam txog koj qhov teeb meem uas koj xav muab, caw muab cov ntawv luam quav xa nrog lwm cov ntaub ntawv uas koj xa tuaj.

Kuv tab tom thov kom Rooj Tsav Xwm Saib Xyuas Kev Mob Nkeeg Tswj Tuav (Department of Managed Health Care (DMHC)) pab kuv xyuas kuv qhov kev tsis txaus siab. Kuv nkag siab hais tias DMHC yuav pov thaiv kuv cov xov xwm ntawm kuv tus kheej kom zoo. Yog hais tias kuv qhov kev tsis txaus siab poob qis nyob rau hauv lub hwj chim kev txiav txim ntawm DMHC, tej zaum DMHC kuj yuav tshuaj ntsuam mus ntxiv thiab yuav tiv tauj rau kuv. Yog hais tias tsim nyog, tej zaum DMHC kuj yuav xa kuv qhov kev tsis txaus siab mus rau Covered California, Rooj Tsav Xwm Saib Xyuas Kev Tuav Pov Hwm (Department of Insurance), lossis lwm lub koom haum txhawm rau ntsuam xyuas ntxiv mus.

Kos Npe:_____ Hnub Tim:_____

Cov Lus Qhia:

Txhawm rau luam daim foos Kev Pab Txog Kev Tsis Txaus Siab ua PDF uas tseem tsis tau sau ces xa ntawv lossis fax mus rau:

1. Xaiv yam lus uas koj xav tau.
 - o Kev Pab Txog Kev Tsis Txaus Siab
 - o Kev Pab Txog Kev Tsis Txaus Siab (Yam Lus)
2. Sau kom tiav, kos npe, thiab luam daim foos. Yog hais tias koj xav tau chaw sau ntxiv txhawm rau sau kom tiav koj cov lus teb, caw xa ib phab ntawv uas sau rau lwm daim ntawv ntxiv nrog ua ke tuaj.
3. Yog hais tias koj muaj lus nug dab tsi txog ntawm kev sau kom tiav daim foos kev pab txog kev tsis txaus siab, caw hu rau tus xov tooj hu dawb ntawm Chaw Pab Cuam (Help Center) ntawm 1-888-466-2219 lossis (TDD) 1-877-688-9891.
4. Cov ntawv luam quav uas xa nrog ua ke lossis lwm cov ntaub ntawv uas koj ntseeg hais tias yuav ntsig tshuam txog koj qhov kev tsis txaus siab. Caw xa cov luam quav ntawm cov ntaub ntawv, tsis yog cov tseem tseem. Lub Chaw Pab Cuam tsis tuaj yeem xav ib cov ntaub ntawv twg rov qab.
5. Fax lossis xa daim foos thiab cov luam quav ntawm cov ntaub ntawv pab txhawb mus rau:

Help Center

Department of Managed Health Care
980 9th Street, Suite 500

Sacramento, CA 95814-2725

FAX: 916-255-5241

Yog hais tias koj muaj lus nug dab tsi txog ntawm daim foos kev pab txog kev tsis txaus siab, caw hu mus rau tus xov tooj hu dawb ntawm lub Chaw Pab Cuam ntawm 1-888-466-2219 lossis (TDD) 1-877-688-9891.